

Dear Agency Friends,

In the midst of growing concerns about the Coronavirus (COVID-19), Waste NOT seeks to continue providing vital food assistance throughout the Phoenix metro area.

During this time, we are closely monitoring this evolving health issue and taking available measures to reduce the risk of spreading the virus. This includes:

- Reviewing the recommendations of the World Health Organization (WHO), U.S. Center for Disease Control and Prevention (CDC), Arizona Department of Health Services (ADHS), Maricopa County Department of Public Health (MCDPH), and a city/town near you.
- Be self-aware of feeling any cold or flu symptoms -- especially cough, fever or shortness of breath.
- We ask that employees and volunteers wash hands thoroughly (washing for at least 20 seconds) and avoid touching your face.
- Cover your mouth with a tissue when coughing and/or sneezing and dispose of it promptly.
- Provide food handling gloves to your volunteers and staff.

FAQs:

- **Can we get additional food?** At this time, we are sending the normal amounts provided by our donors each day.
- **Can I cancel my agencies distribution?** This is up to each agency. We encourage you to consider the needs of your volunteers and the people you serve.
- **I am canceling my delivery, now what?** Call Waste Not. The contact is Willie Black and he can be reached at 602-721-8113 or willie@wastenotaz.org. He will communicate with all parties at Waste Not.
- **Inform your clients.** This can be done through social media, a sign on the door or other communication methods typically used by your agency.
- **It's preferred that we know 24 hours before your delivery.**

We appreciate your continued generosity and compassion for the individuals, seniors, family and children we serve. We will keep you posted on any future developments Waste NOT takes to make sure our facilities, employees, volunteers and clients are protected.

- The Waste Not Team

